Clinic:

PCM:

Phone Number:

MiCARE: Ask Your Care Team about MiCare

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Trusted Care, Anywhere

Eglin Medical Home

Is
Your Home

Patients First, Safety Always, Respect To All

What Is Patient-Centered Medical Home?

A "medical home" or PCMH is a clinic where a team of healthcare professionals are led by a provider (your Primary Care Manager) to work together to ensure your healthcare needs are met. Caring about YOU is the most important job of a medical home. The care granted in a medical home is personal, and it is the job of your healthcare team to make sure you get the care you need and deserve.

Who Is Part Of The Medical Home Healthcare Team?

Medical home healthcare teams will include a mixture of providers, physician assistants, nurse, and technicians, depending on staffing availability. In some instances healthcare teams may also encompass other healthcare professionals, such as a pharmacist or psychologist. These team members help you become healthy, remain healthy, and receive the care and services that are right for you.

How Eglin Medical Home Healthcare Team Works for You

1. Learns About You
2. Communicates With You
3. Supports You In Caring for Yourself

4. Respects You And Your Time, Prepares For Your Appointment.
5. Is Available 24/7 via MiCare, Telephone, And Online
6. Knows And Remembers Your Health History
7. Makes Sure You Understand Your Condition(s)
8. Helps You Coordinate Your Healthcare

What You Can Do For Your Team

1. Learn About Self-Care
2. Communicate With Your Care Team
3. Be Engaged And Participate In Your Care

What is MiCare (Relay Health)?

- Electronic Patient/Provider Secure Messaging (Currently not authorized for PRP and personnel certified in Presidential Support Programs)
- Inquire about test results; preventative care
- Submit questions on non-urgent problems or conditions not requiring visual inspection
- Messages/responses are part of medical record
- Symptom based message has a 24-hr response
- Non-symptom based message has a 72-hr response